

Quick Start Guide

Getting started

- Remove the SIM from the enclosed plastic card and place it in the handset
- Turn the handset on and make sure you have network coverage

Making a call

- Dial *117* country code & number# and press the Send/Call button
- For example:

*117*00442084979295# Send/Call Or *117*+442084979295# Send/Call
- There will be a short pause, with no sound or line tone
- Your phone may (depending on handset model) display an on screen message saying "Thank you for using the service. Your call will be connected soon."
- After few seconds, your handset will ring and when you answer, you will here a voice message saying "Please wait while we connect your call"
- You will then hear a normal ring tone and you will be connected to the number you dialled
- When finished – please hang up as you would normally

Receiving a call

- As you would normally receive a call

To Use voicemail

- Dial *117*802# and follow the voice instructions

To check your balance

- Dial *117*0# – you will receive an on-screen message

For top up enquiries and customer service

- Dial *117*80404# or 0044 208 4979 295 from any phone

Calls to Voicemail and customer service will be charged based on the network you are calling from.